

APPENDIX C

CWS/CMS RFP LIBRARY

CWS/CMS RFP provides information on existing CDSS and CWS/CMS policies, procedures, operations and the CWS/CMS application. These documents provide Bidders with information required to adequately assess the scope of the tasks required in this RFP. Because the CWS/CMS is a dynamic system, some documents in the RFP library do not reflect the most up-to-date CWS/CMS environment and technical infrastructure. However, the library contains sufficient types and quantities of data and information to enable Bidders to create Final Proposals that are both responsive and competitive. The State does not warrant the accuracy, currency and breadth of the information contained in the Library but will consider making additions to the Library during the procurement process, as needs arise. Additionally, the RFP library documentation will be actively maintained. Some documents may be modified and new documents may be added in the future and provided to bidders as an addendum to the RFP.

Library documentation is only available in softcopy via CD-ROM (distributed by mail with this addendum to all participating bidders of record). It is not available online from the California State Contracts Register, and it is not available in hard-copy (i.e., pre-printed) form.

You will need the following applications to view the library and documents: Lotus Notes v. 4.5, Microsoft Office Suite '97, Imaging for Windows 95 (or other '.tiff' reader), Visio, and WinZip. Please open the READ ME file on the CD for additional information.

If you have questions regarding the CWS/CMS documentation listing or how to acquire the CD-ROM, you may contact the Procurement Division Official Contact listed in Section I.E.

The Master Library Index for the CWS/CMS RFP Library follows.

Request For Proposal

Child Welfare Services/Case Management System Maintenance, Operation and Enhancement Project

RFP # HWDC-7012

CWS/CMS RFP Library

Title	DESCRIPTION	Dept/Location	Area	Date
315 Server Configuration for Vanstar	For CWS servers, depending on the class of the server that is being built	Tech Support	SERVER CONFIGURATION	3/18/89
320 Server B to C upgrade procedures	Provides server upgrade from 320B to 320C procedures	Tech Support	SERVER CONFIGURATIONS	4/11/98
380 Laptop Setup & Configuration Guide	Describes the Setup and Configuration of the IBM 380 ThinkPad to be used by CWS social workers in the Office (LAN attached) The machine is configured with all the functions of the Desktop Workstation.	Tech Support	Laptop Configuration	11/14/97
380 Laptop - configuration notes for Vanstar - Addendum	380 Laptop - configuration notes for Vanstar - Addendum	Tech Support	Laptop Configuration	7/11/97
760 Model "L" Laptop - Setup & Configuration Guide	Describes the Setup and Configuration of the IBM 760 Model "L" ThinkPad to be used in both the Office (LAN attached) and in the Field (Dial Attached). The machine is configured with all the functions of the Desktop Workstation plus the remote or Dial-Up support for mobile use.	Tech Support	Laptop Configuration	11/14/97
Access Security Case/Referral Open - Security Overview	The purpose of this document is to detail at a level sufficient for both developers and users the case and referral open security in the CWS system. It includes a breadth of complex information. There are three each when combined with others has its own set of capabilities. The dimensions are the nature of the case, the privileges held by the worker and the way in which the open request is made through the system. The remainder of this section overviews the dimensions and the security restrictions that surround each.	Design	External Design	1/26/96
ALAMEDA COUNTY	This document describes a custom CWS/CMS design solution for Alameda County. The five (5) initial installation sites for Alameda County are identified.	Tech Support	Logical Designs (Version 2)	6/6/97

Request For Proposal

Child Welfare Services/Case Management System Maintenance, Operation and Enhancement Project

RFP # HWDC-7012

CWS/CMS RFP Library

ALPINE COUNTY	The following section describes a custom CWS LAN design solution for Alpine County. The design is based on the site preparation survey meetings conducted and information gathered at the site survey meeting held on Month xx, 199x. The one (1) initial installation site for Alpine County is identified.	Tech Support	Logical Designs (Version 2)	11/17/97
Alternatives for CWS/CMS Title IV-E Eligibility Determination	Special Studies Report on Alternatives for CWS/CMS Title IV-E Eligibility Determination	Additional Document Listings		11/3/98
AMADOR COUNTY	The purpose of this document is to present the current understanding of the various networking strategies utilized in developing the Wide Area and Local Area Networks for the CWS/CMS project. This document is partitioned into 3 general topics as follows: A brief discussion of expectations for each party in a dedicated County, An analysis of the Health and Welfare Data Center (HWDC) Wide Area Network as it pertains to Amador County, A thorough description of the CWS/CMS Local Area Network installed at each County CWS/CMS site	Tech Support	Logical Designs (Version 2)	5/23/97
Appendix A MAC Task Schedules	MAC Task Schedules	Project Office	Change Control	3/28/97
Application Access Security	Defines the access security for opening cases/referrals and searching for clients.	Design	Documentation	11/16/95
Application Code Emergency Fix Checklist	The first page contains a checklist for emergency application code fixes. The second page contains lists of factors that impact our planning phase, lists of teams involved in emergency fixes, and open issues.	Development	Documentation	2/13/97
Application Production Support Level 3	Help Desk protocol for handling severity level 3 problem tickets.	Development	Documentation	9/24/96
Attribute Definition Report	Attribute Definition Report.ZIP	Additional Document Listings		4/15/98
B to C Upgrade Procedures	320 Server Upgrade Procedures	Tech Support	MACs (MOVES ADDS CHANGES)	2/12/98

Request For Proposal

**Child Welfare Services/Case Management System
Maintenance, Operation and Enhancement Project**
RFP # HWDC-7012

CWS/CMS RFP Library

Benchmark and Performance Testing	This model was built for Development testing. Two types of test data are used: random and constructed. The random data is provided to fill Index and Table spaces without being retrieved and the constructed data is used as data that is retrieved/updated/deleted.	Development	Host Services	4/22/96
BUTTE COUNTY	The following section describes a custom CWS LAN design solution for Butte County. The design is based on the site preparation survey meetings conducted and information gathered at the site survey meeting held on February 15, 1996.	Tech Support	Logical Designs (Version 2)	2/18/97
C03 - System Test Plan	System Test is conducted as a CDSS-HWDC/ISSC joint effort that occurs after Integration Test and prior to Pilot. System Test is an opportunity to execute a series of pre-planned Test scenarios that emulate the handling of day-to-day child welfare business functions as well as emulate the handling of the technical infrastructure in which the CWS/CMS application operates. When the Test Scenarios have been completed, then the application is ready for installation in the field locations for pilot. (C03.doc is the cover letter).	Implementation	Sys. Test	11/2/95
C06 - System Requirements Document	Deliverable was signed on 2/26/96. A letter of completion was submitted to customer.	Development	Documentation	4/19/99
C07 - Base System Help Text	Deliverable signed on 2/26/96. A letter of completion was submitted to customer.	Development	Documentation	4/19/99
C08 - Base System Error & Status Bar Message	Deliverable signed on 2/26/96. A letter of completion was submitted to customer.	Development	Documentation	4/19/99
C09 - MEDS External Interface Design Specifications	External Interface Deliverable	Development	External Design	11/18/95
C10 - LIS External Interface Design Specifications	External Interface Deliverable	Development	External Design	11/30/95

Request For Proposal

Child Welfare Services/Case Management System Maintenance, Operation and Enhancement Project

RFP # HWDC-7012

CWS/CMS RFP Library

C12 - Automated Provider Payment System Interface Design Specification	The Automated Provider Payment System performs the computations necessary to issue payment to the Foster Care Providers in Los Angeles County. The APPS processes information received from the existing Children's Information System (CIS) and forwards payment information to the Foster Care Payment system. CIS is being replaced by CWS/CMS which will continue to provide roughly the same data to APPS.	Design	User Documentation	10/3/97
C13 - WCMIS External Interface Design Specifications	The Welfare Case Management Information System (WCMIS) is the central index of all county provided social services used by Los Angeles County.	Development	External Design	8/4/97
C14 - IBPS External Interface Design Specifications	External Interface Deliverable	Development	External Design	12/1/95
C14A - Integrated Benefits Payment System Design Specifications CWS/CMS Project	Discusses design specifications for update of Los Angeles county's IBPS with the person and placement data of children in CWS/CMS via a batch file.	Development	Documentation	11/10/97
C15 - JJIS External Interface design Specifications	External Interface Deliverable	Development	External Design	12/4/95
C16 - CDS External Interface Design Specifications	External Interface Deliverable	Development	External Design	6/26/95
C17 - LIS Terminal Emulation Design Specifications	External Interface Deliverable	Development	External Design	11/21/95
C20 - CDS Terminal Emulation Design Specifications	External Interface Deliverable	Development	External Design	12/1/95
C21 - Conversion Subsystem Architecture	Describes the data conversion processes of converting identified source systems into the production database, including data conversion system flow, processes, reports and business rules.	Conversion	Conversion	8/4/97
C22A - Response Time and Office Automation Operational Assessment Work Plan	This document describes the work plan for deliverable C22-A:Response Time Operational Assessment (RTOA) component of the Operational Assessment (OA).	Architecture	Performance	8/8/97

Request For Proposal

Child Welfare Services/Case Management System Maintenance, Operation and Enhancement Project

RFP # HWDC-7012

CWS/CMS RFP Library

C22B - Production Operational Assessment (Prod OA) Work plan - State of California CWS/CMS Project	This document describes the workplan for the deliverable C22B — Production Operational Assessment (Prod OA) component of the Operational Assessment (OA), described in Section 4 of the System Requirements Document (SRD) item number 3, pages IV-10 through IV-12. Other components of OA include deliverables C22A — Office Automation Test (OA Test), and Response Time Operational Assessment (RTOA). This overview contains a description of the objectives, scope, assumptions, deliverables, and proposed acceptance criteria for the Prod OA test.	Production Services	OA	6/3/97
C23A - Response Time and Office Automation Operational Assessment (Report)	This document is the final report for deliverable C23A: Response Time and Office Automation Operational Assessment (RTOA). It describes the work done by ISSC to assess the overall performance and average transaction response time of the CWS/CMS system under projected work load conditions and reports the results of that work.	Architecture	Performance	8/8/97
C23B Production Operational Assessment Report	This document describes the work plan for the deliverable C23B — Production Operational Assessment (Prod OA) component of the Operational Assessment	Production Services	Host Services	5/6/98
C27, 28, 29, 30, 31, 32 - Release 2 ADR/TSS Design Deliverable	Instructions to build the 6 volumes that comprise the ADR/TSS Deliverable	Design	Business Rules	1/15/95
C33 - Adoption System Activity Model	This volume represents the Activity Model of the Adoption Subsystem of the CWS/CMS application. The Activity Model represents the activities or processes that adoption workers performs.	Design	Documentation	10/11/96

Request For Proposal

Child Welfare Services/Case Management System Maintenance, Operation and Enhancement Project

RFP # HWDC-7012

CWS/CMS RFP Library

C34 - Adoption System Data Model	This volume documents changes to the Data Model for the Adoptions Subsystem of the CWS/CMS application. The Data Model describes the application entities and attributes and the relationship between those entities and attributes.	Development	Construction	9/20/96
C35 - Adoption System User Interface External Model	This volume provides detailed documentation of the visual aspects of the Adoptions Subsystem of CWS/CMS. Volume III User Interface and External Model contains the following sections: Section A - User Interface (UI) Model, Section B - Screens, Section C - Elementary Processes and Control To Attribute Mappings file has been zipped using pkzip 2.04g	Design	Documentation	10/31/96
C36 - Adoption System User Reports and Documentation	This volume represents the completed reports design for the Adoptions subsystem of the CWS/CMS application. The difference between a report and a document is that a document can be produced through the document tool bar and is stored on-line attached to a case. A report can be produced through the "File" menu and the report itself is not stored on the system. The Adoptions subsystem contains only reports; therefore, no documents are listed in this volume. Reports and documents are broken down into two categories: On-line reports and documents (contained in this volume). Program Management reports (none in the Adoptions subsystem).	Design	Documentation	10/3/96
C37 - Adoption System Business Rule Matrix	This volume represents the completed business rule matrix depicting the rules logic, including security logic, to be applied as data is processed in the Adoptions Subsystem of the CWS/CMS application	Design	Business Rules	10/11/96

Request For Proposal

Child Welfare Services/Case Management System Maintenance, Operation and Enhancement Project

RFP # HWDC-7012

CWS/CMS RFP Library

C60 - Base System Integration Test Complete	The CWS/CMS Base System Application includes host access and business rule functionality, as described in the System Requirements Document.	Test	Int. Test	2/1/96
C61 - ADR/TSS System Integration Test Complete	ADR/TSS System Integration Test	Test	Int. Test	10/3/96
C62 - Adoption System Integration Test Complete	The CWS/CMS Release 3 Application includes business rule functionality, as described in the System Requirements Document (SRD). The scope of Integration Test was to validate the new and changed business rules for Release 3 and the application design. The application design is documented in DocTool and in the User Interface Model.	Test	Int. Test	6/2/97
C63 - System Test Accepted for Base System	Document satisfies contract deliverable C63, to provide a summary of testing results and recommend CWS/CMS Base System readiness for Release 1 Production.	Test	Sys. Test	5/14/96
C64 - System Test Accepted for ADR/TSS System	The Release 2 baseline for System Test of the CWS/CMS ADR/TSS System application is defined in the System Requirements Document (SRD) dated July 17, 1996 version 4. System Test for Release 2 focused on application-related functionality: Resource Management, Caseload, Client Services, and Fingerprint. The section below discusses the acceptance criteria used for System Test. System Testing focused on business scenarios which were written to incorporate all of the acceptance criteria. It did not focus on the validation of each business rule which was accomplished in Integration Test.	Test	Sys. Test	1/21/97
C65 - System Test Accepted for Adoption System	This document satisfies contract deliverable C65 which is to provide a summary of testing results on the Release 3 CWS/CMS application.	Test	Sys. Test	7/19/97

Request For Proposal

Child Welfare Services/Case Management System Maintenance, Operation and Enhancement Project

RFP # HWDC-7012

CWS/CMS RFP Library

C67: Pilot for ADR/TSS System	The purpose of the Release 2 Application Pilot is to validate the operation of CWS/CMS in a "production-like" environment in selected locations of the Pilot counties before rolling out the system to the State.	Production Services	Training	9/26/97
C81 - System Test Plan for ADR/TSS System	This document satisfies contract deliverable C81 which is to provide a plan for conducting System Test for the ADR/TSS System (Release 2). System Test is conducted as a State and ISSC joint effort that occurs after the completion of Integration Test.	Test	Sys. Test	8/7/97
C82 - System Test Plan for Adoption System	This document satisfies contract deliverable C82 which is to provide a plan for conducting System Test for Release 3 of the CWS/CMS application.	Test	Sys. Test	8/7/97
C85 - AFCARS Foster Care Design Specifications CWS/CMS Project Deliverable	Systems overview and data mapping of the AFCARS reporting system pertaining to children in foster care.	Development	Documentation	11/11/96
C86 - AFCARS Adoption Design Specification CWS/CMS Project Deliverable	Systems overview and data mapping of the AFCARS reporting system pertaining to children in foster care under the supervision of a state child welfare agency who were subsequently adopted.	Development	Documentation	9/20/96
Cache Editor User's Guide	This publication is a general user's guide for using the Cache Editor workstation tool. The Cache Editor is a development tool used by the application programmers to view the current contents of the cache.	Workstation	Documentation	3/25/96
CALAVERAS COUNTY	Describes a custom CWS LAN design solution for Calaveras County	Tech Support	Logical Designs (Version 2)	11/27/96
CWS/CMS Control Book – Equipment	Html file which describes the equipment and placement for the CWS/CMS.	Additional Document Listing		1/16/01
CBT for CWS-CMS	Computer Based Training software for the CWS/CMS application Version 3.29	Additional Document Listings		3/1/98
CD-ROM RESOURCE DEFINITION PROCEDURES	This document describes how to define an Alias to the CD-ROM drive and keep the access rights static no matter how many times the CD may be removed or replaced.	Tech Support	SERVER CONFIGURATIONS	9/12/97

Request For Proposal

Child Welfare Services/Case Management System Maintenance, Operation and Enhancement Project

RFP # HWDC-7012

CWS/CMS RFP Library

Change and Issue Management	Procedure and guidance for establishing positive controls for the change process early in the application development life cycle.	Project Office	Change Control	4/21/99
Child and Family Services Annual Progress and Services Report	Document provides an overview of California's Child and Family Services organizational structure, program funding, and administrative responsibilities. It includes descriptions of services programs and provides an annual progress report regarding goals, objectives, and outcome of service delivery.	Additional Document Listings		
Child Welfare Services Manual of Policies and Procedures I - XIII	Child Welfare Services Manual of Policies and Procedures.	Additional Document Listings		5/1/94
Coexistent County Print Services	This is a technical working document intended to describe the current LAN Print Services that will be made available to coexistent counties as implementation options within the CWS/CMS system framework. Special focus has been given to discuss technically feasible solutions of print services across heterogeneous LAN computing platforms and the boundaries surrounding such options.	Architecture	User Documentation	10/20/97
Coexistent County System Support Staffing Analysis	Logicon document that examines the actual levels of system support and the types of support tasks the Coexistent Counties were actually performing.	Additional Document Listings		11/5/97
COLUSA COUNTY	Describes a custom CWS LAN design solution for Colusa County	Tech Support	Logical Designs (Version 2)	12/27/96
County Site Prep / Installation Process	County Site Prep / Installation Process Visio diagram	Implementation	Site Prep	3/5/96
CWS Pamphlet	CWS/CMS Functional Overview	User Documentation	Documentation	7/9/96
CWS/CMS Change Request Form	A standard form for change request.	Project Office	Change Control	1/28/97
CWS/CMS Computer Based Training (CBT) Design Document	This document addresses the design of the CWS/CMS Computer Based Training (CBT) application.	User Documentation	Training	4/24/98

Request For Proposal

Child Welfare Services/Case Management System Maintenance, Operation and Enhancement Project

RFP # HWDC-7012

CWS/CMS RFP Library

CWS/CMS Dynamic Link Library Application Programmer's Interface	The CWS/CMS DLL run-time Application Programmer's Interface (API) handles various kinds of tasks. The API for the following DLLs are presented here: Transaction Optimization System Manager (TOSMan), Error String Manager (ErrMan), CWS Kernel (CWSKrnI), Data Access Layer (DAL), Cache Consistency Checker (CacheCC), Batch Output System Manager (BOSMan), Dynamic Data Exchange Manger (DDEMan)	Workstation	Documentation	8/7/95
CWS/CMS Equipment Specifications	Matrix of technical specifications for the various types of computer hardware used by the CWS/CMS.	Tech Support	Tech Refresh	8/11/99
CWS/CMS Logon & User Administration External Technical Guide	This document outlines the internal design of the CWS/CMS Logon and User Administration.	Workstation	Documentation	3/12/97
CWS/CMS NWS Image New Install for 315 Server	Server Install Procedures	Tech Support	SERVER CONFIGURATIONS	1/7/98
CWS/CMS Program Management Reports Overview	The Program Management (PM) Report Function of the Child Welfare System/Case Management Services (CWS/CMS) provides an information view of data captured on the system. This data is available to county and state management personnel. The PM Report function consists of predefined PM Reports that can be generated and viewed for selected topics and time periods.	Design	Documentation	12/16/96
CWS/CMS Project Coexistent County Services	This is a technical document intended to describe the current LAN Server Services that will be made available to coexistent counties as implementation options within the CWS/CMS system framework.	Additional Document Listing		12/21/00

Request For Proposal

Child Welfare Services/Case Management System Maintenance, Operation and Enhancement Project

RFP # HWDC-7012

CWS/CMS RFP Library

CWS/CMS Project Naming Conventions and Standards for the Host Environment - October 4,1995	Provide organization and consistency in the definition of program names within their areas of responsibility.	Development	Host	7/19/96
CWS/CMS Project Technology Refresh Proxy Server Build Documentation	The CWS/CMS project will provide users basic World Wide Web (WWW) services, via web Browser, to the HWDC Intranet. Users will have the capability to Browse State of California web sites and download materials from such authorized sites. In coexistent counties, access to the HWDC Intranet will be facilitated via a Web proxy server. The proxy equipment will be provided by the CWS/CMS project.	Tech Support	SERVER CONFIGURATION	9/15/99

Request For Proposal

Child Welfare Services/Case Management System Maintenance, Operation and Enhancement Project

RFP # HWDC-7012

CWS/CMS RFP Library

CWS/CMS Project Workflow Model Guide	The goal of this document is to provide the reader with instructions on the format, content and maintenance of the CWS/CMS work flow model spreadsheet. The instructions and discussion that follow assume the reader has access to the model, is familiar with the CWS/CMS application, and is familiar with Microsoft Excel. This document will not explore the history and evolution of the Work Flow model in detail, since that information is described in detail in another document.	Architecture	App Arch	10/25/95
CWS/CMS Remote Work Station Timing Analysis	The timings in this document reflect the base measurements taken across four different sites with the old configuration and a second measurement at site 39.02 in the County of San Joaquin that had all of the improvements installed.	Tech Support	User Documentation	12/12/97
CWS-CMS Staff Development	Document describes funding for staff development for the CWS/CMS.	Additional Document Listings		5/1/99
CWS/CMS VB Application Programmer's Interface	The VB architecture provides several common modules that are used across all of the CWS/CMS applications.	Workstation	Documentation	10/21/94
CWS/CMS Workflow and Workload Estimate	Document presents the results of a work load analysis that has been performed during the past two years.	Architecture	App Arch	8/9/95

Request For Proposal

Child Welfare Services/Case Management System Maintenance, Operation and Enhancement Project

RFP # HWDC-7012

CWS/CMS RFP Library

CWS/CMS Workflow and Workload Estimate, Addendum 1	This is an addendum to the CWS/CMS Work Flow & Work Load Estimate document dated August 7, 1995. It relates to section II.C.1, Estimates of Case\Referral Open Counts and section IV.A, Case\Referral Retrieval Assumptions. This addendum discusses changes to the Work Flow Model regarding implementation of the Secondary Open" capability in the CWS\CMS application.	Architecture	App Arch	3/11/96
CWS-CMS Code CD	CWS-CMS Code, Documentation and Hardware.	Additional Document Listings		various
CWS-CMS Governance	Document summarizes information presented to the Department of Social Services for their consideration in the on-going discussion of CWS/CMS Governance.	Additional Document Listings		7/21/97
CWS-CMS Training Bulletin v3.28	An example of the training bulletins that accompany new CWS/CMS version releases. Version 3.28	Additional Document Listings		3/22/98
CWS-CMS User Meeting	Listing of Regional User meetings and Work Group meetings	Additional Document Listings		10/29/99
D11 - Business Rule Review (A reference for deliverable C24.)	A soft copy was not submitted into the library system, although a hard copy was submitted to customer.	Development	Documentation	5/24/99
D43 - Statewide Training Materials and Documentation	This is a zip file (D43.zip) which contains 3 groups of files and a cover letter which indexes the files by use.	Development	Training	8/7/97
D44 State Wide Training Sessions	This document addresses the CWS/CMS Application Training curriculum. The R2 Training will be focused on the end-user, but instructor curriculum will be produced to support the delivery of this training.	Implementation	Training	8/3/98
D51 - ISSC Operations Processes for CWS/CMS	The purpose of Contract Deliverable D51 is to define and document the roles, responsibilities, and processes of key ISSC organizations and interfaces that provide support to CWS/CMS.	User Documentation	Documentation	9/26/97

Request For Proposal

Child Welfare Services/Case Management System Maintenance, Operation and Enhancement Project

RFP # HWDC-7012

CWS/CMS RFP Library

D51A - ISSC CWS/CMS Service Level Agreement	This Service Level Agreement (SLA) represents a commitment between the Health and Welfare Data Center (HWDC), the California Department of Social Services (CDSS), the counties, and Integrated Systems Solutions Corporation (ISSC) to ensure the success of the Child Welfare Services/Case Management System (CWS/CMS) Project.	Production Services	Project Tracking	3/4/97
D51B - ISSC CWS/CMS Service Delivery Management	This document provides an overview of the Service Delivery Management for the CWS/CMS Project and is intended to be used for general reference purposes only.	Implementation	Documentation	2/27/97
D51C - ISSC Help Desk Roles, Responsibilities, and Process Guide for CWS/CMS	This document was developed by a team consisting of State of California, county, and ISSC representatives, with the express purpose of defining the roles and responsibilities of the Help Desks supporting the Child Welfare Services/Case Management System (CWS/CMS) Project.	User Documentation	Documentation	6/3/97
D51D - ISSC Change Management Process Guide for CWS/CMS	The purpose of the D51 deliverables is to document ISSC roles in operating and maintaining the production environment for CWS/CMS and to identify the interrelationships with other production processes. The Service Level Agreement provides the framework upon which the services are measured and reported.	Implementation	Documentation	5/5/97
D51E - ISSC Problem Management Process Guide for CWS/CMS	This document explains System Management Controls (SMC) problem management disciplines as implemented for the State of California (SOC) CWS/CMS Project and is intended to be used for general reference purposes only. The SMC processes for CWS/CMS are a series of processes that span the project groups: county, state, and ISSC.	User Documentation	Documentation	5/27/97

Request For Proposal

Child Welfare Services/Case Management System Maintenance, Operation and Enhancement Project

RFP # HWDC-7012

CWS/CMS RFP Library

D51F - ISSC Performance Management Process Guide (Revised)	This revised document explains System Management Controls (SMC) disciplines as implemented for the State of California (SOC) CWS/CMS Project and is intended to be used for general reference purposes only.	User Documentation	User Documentation	5/12/99
D51G - ISSC Capacity Management Process Guide for CWS/CMS . (Revised)	(Revised Document) This document explains System Management Controls (SMC) disciplines as implemented for the State of California (SOC) CWS/CMS Project and is intended to be used for general reference purposes only.	Production Services	Documentation	5/12/99
D51H - ISSC Moves, Adds, Changes, (MAC) Process for CWS/CMS (Draft Only - Pending Review).	This document explains System Management Controls (SMC) change implementation disciplines as implemented for the State of California (SOC) CWS/CMS Project and is intended to be used for general reference purposes only.	Production Services	Documentation	11/10/98
D51K - NWS Management Roles, Responsibilities, and Process Guide for CWS/CMS.	This revised document was developed by the ISSC NetWorkStation (NWS) and Network Support teams and summarizes the ISSC NWS Management Operations roles, responsibilities, and processes for the State of California (SOC) CWS/CMS Project.	User Documentation	Documentation	5/12/99
D51L - ISSC Disaster Recovery Process	The following document is an overview of disaster recovery services IBM Global Services believes should be implemented on the CWS/CMS account.	Production Services	Documentation	4/12/99
D51M - ISSC Asset Management & Security Process for CWS/CMS	The CWS/CMS security implementation meets and exceeds all the security requirements defined in the System Requirements Document and as detailed in Security Architecture, CWS/CMS System Architecture W2308.	Production Services	Documentation	8/7/98

Request For Proposal

Child Welfare Services/Case Management System Maintenance, Operation and Enhancement Project

RFP # HWDC-7012

CWS/CMS RFP Library

D60B - Application Maintenance Phase	The Application Maintenance Phase identifies the requirements for a maintenance or enhancement project, implements corrective repairs, and plans and deploys maintenance releases. The phase is initiated when an application baseline has been established and completes when the contract ends. The phase includes a customer checkpoint activity to confirm periodic commitment to proceed. This document Deliverable D60B describes the process activities of the Application Production Support group during the Application Maintenance Phase.	Development	Application Maintenance	8/6/97
Data Recovery Overview - CWS/CMS Project	Data Recovery Overview (The New DTS System)	Conversion	Documentation	1/21/98
Dedicated County System Support Staffing Analysis	Logicon report determining the actual levels of system support and the types of support tasks the Coexistent Counties were performing.	Additional Document Listings		11/5/97
DEL NORTE COUNTY	The following section describes a custom CWS LAN design solution for Del Norte County.	Tech Support	Logical Designs (Version 2)	11/22/96
Design Documentation for the ERRMAN DLL	All error processing within the application is handled in ERRMAN.DLL. When an error occurs in the VB code, in one of the DLLs, or on the host, it must be registered with ERRMan.	Workstation	Documentation	5/17/94
Design Standards CWS/CMS Project	The Design Standards communicate to the Design, Development, and Test teams how the California Child Welfare System Case Management System (CWS/CMS) design is to be documented. Standards, when followed, ensure consistency and quality, lessen the maintenance cycle, and ease the learning curve as new members are added to the teams.	Design	External Design	7/30/96
DHHS Domain - CWS Network Configuration	LAN/WAN topology of the DHHS Domain.	Additional Document Listings		3/25/98

Request For Proposal

Child Welfare Services/Case Management System Maintenance, Operation and Enhancement Project

RFP # HWDC-7012

CWS/CMS RFP Library

Dial In Procedures for Laptop Computers	This document describes how to get started with the Dial In process. These machines are configured with all the functions of the locally attached Desktop Workstation plus the remote or Dial-Up support for mobile use. The maximum speed of the Dial-Up connection is 28.8 kpbs compared to the LAN speed of 10mbps for Ethernet and 16 mbps for Token Ring.	Tech Support	Laptop Configuration	5/8/97
Dial-up Installation Guide	Windows 95 Environment for Laptops. Directories & Files required for WIN95 Installation & Configuration.	Tech Support	Laptop Configuration	1/12/99
Dial-up User's Guide	The Windows 95 environment on the laptops has been specifically configured to handle the differences between Remote-Access and LAN-Attached modes.	Tech Support	Laptop Configuration	6/27/00
DocTool Users Guide	Users Guide for DocTool	Design	User Documentation	3/13/96
DocTool Zipped Files	<i>DocTool Zipped Files.zip</i> contains the current (as of 3/31/00) DocTool design documentation database backup files (23 tables backed up in .IXF format). This zipped file also contains the physical data model for the documentation database (PDM.doc), as well as the DB2 SQL CREATE and ALTER statements (DocTool_DB2.cmd) necessary to define the database data structures. SQL queries or reports will have to be developed to access the design documentation once a database is created and the data loaded into its tables. One other document in the Bidder Library contain further information about DocTool: the DocTool Users Guide. See Section IV, Technical Requirements, paragraph C.4.b.3 Design for a discussion on DocTool.	Additional Document Listings		3/31/00

Request For Proposal

Child Welfare Services/Case Management System Maintenance, Operation and Enhancement Project

RFP # HWDC-7012

CWS/CMS RFP Library

EL DORADO COUNTY	El Dorado County has elected to participate in the CWS/CMS project as a Coexistent County. A complete description of the roles and responsibilities for each party in a coexistent county can be found in the System Requirements Document (SRD). The following section describes a custom CWS/CMS design solution for El Dorado County.	Tech Support	Logical Designs (Version 2)	2/4/97
Eligibility and Assistance Standards Manual, Division 45	State Manuals of Policies and Procedures for determining financial assistance eligibility for the Foster Care program.	Additional Document Listings		6/1/99
Executive Governance Committee Vision Statement	A revised Executive Governance Committee vision statement.	Additional Document Listings		3/20/98
FCIS Extract Mapping	Data mapping of the FCIS report including field definitions.	Development	Host	2/6/97
FRESNO COUNTY	Fresno County has elected to participate in the CWS/CMS project as a Coexistent County. Fresno County will be using various components of its existing infrastructure as described below to support the CWS/CMS implementation. A complete description of the roles and responsibilities for each party in a coexistent county can be found in the System Requirements Document (SRD).	Tech Support	Logical Designs (Version 2)	7/17/97
FY 1999/2000 Strategic Plan for the Technical Infrastructure Supporting Child Welfare Services	The purpose of this document is to describe the 5-year Strategic Plan for changes to the technical infrastructure supporting Child Welfare Services (CWS) in the State of California. The 5-year plan consists of the current year, the budget year, and the next three consecutive years, or out-years.	Additional Document Listings		11/4/98
Getting Started with CCT	Introduction of the Case Conversion Tool.	Conversion	Documentation	2/28/97
GLENN COUNTY	This document describes a custom CWS/CMS LAN/WAN design solution for Glenn County.	Tech Support	Logical Designs (Version 2)	2/21/97

Request For Proposal

Child Welfare Services/Case Management System Maintenance, Operation and Enhancement Project

RFP # HWDC-7012

CWS/CMS RFP Library

GUI Standards	This document identifies a set of the user interface standards that are appropriate. For use in designing the CWS/CMS workstation application	Architecture	Standards	3/5/93
Guide to RDA Drag Drop Control	The following is a list of the Drag/Drop controls and properties. The items with the asterisk (*) are properties or events that have been added or changed from standard Visual Basic.	Workstation	Documentation	2/3/94
Guide to Using Grids	The populate grid function now has the capability to perform the equivalent of a SQL "union all". The definition of a union all is to manipulate the results of two or more joins by combining the results of each query into a single result set while allowing duplicate rows. The populate grid function accomplishes the union all by providing the programmer with the capability to run multiple joins and place the results in the same grid. Note that the programmer is responsible for setting up grid cell and join arrays for each join.	Workstation	Documentation	2/18/94
Hardware Specification	Listing of server, workstation, laptop, laser printer, and UPS hardware specifications.	Architecture	Configuration	1/5/96
Host Compression Testing And PD Procedures	Host Compression Testing and PD Procedures	Host	Host Services	8/23/96
Host Team Test Plan	This document identifies the testing methodology and tools used by the host team during the development of the project. It will be revised and delivered to the Integration Test team at the completion of each Phases development.	Development	Documentation	3/21/94
HUMBOLDT COUNTY	This document describes a custom CWS/CMS LAN/WAN design solution for Humboldt County	Tech Support	Logical Designs (Version 2)	7/31/97

Request For Proposal

Child Welfare Services/Case Management System Maintenance, Operation and Enhancement Project

RFP # HWDC-7012

CWS/CMS RFP Library

Image Build Sizing Estimates for Laptops	The purpose of this document is to identify and detail what is required to build, evaluate, and test various flavors of Laptop Computers. There is an interest by the CWS User community that OEM Laptops, Docking Stations, and the old NAVAID ThinkPad be configured to support the CWS Application. In addition to these requests, IBM has discontinued the current Laptop - Model 760L - in favor of a faster and cheaper replacement. There is a need to evaluate this follow on product.	Tech Support	Laptop Configuration	7/21/97
IMPERIAL COUNTY	The following section describes a custom CWS LAN design solution for Imperial County.	Tech Support	Logical Designs (Version 2)	11/22/96
Implementation Notebook	Implementation notebook (a.k.a. the Roles and Responsibility doc + Impl. Strategy) document has been archived using pkzip 2.04g	Implementation	Implementation	2/19/96
Integration Test Plan	The purpose of the Integration Test Plan is to describe the objectives, scope, and strategy of the CWS/CMS Integration Test effort. This document is intended to give project personnel an overview of the relationship between the Integration test effort and other components of the project. The Integration Test Plan documents the Integration Test approach to ensuring that the CWS/CMS Application meets the functional requirements documented in the System Requirements Document (SRD). The document will be updated, if necessary, as additional development procedures or project plan items are adopted by the project.	Test	Int. Test	7/14/95
INYO COUNTY	The following section describes a custom CWS LAN design solution for Inyo County.	Tech Support	Logical Designs (Version 2)	11/25/96

Request For Proposal

Child Welfare Services/Case Management System Maintenance, Operation and Enhancement Project

RFP # HWDC-7012

CWS/CMS RFP Library

ISSC Production Operational Support Manual	This document summarizes the Production Operational Support Teams' roles, responsibilities, and processes for the State of California CWS/CMS Project and is intended to be used internally for general reference purposes only. Production Operational Support Teams that are responsible for each individual procedure may maintain more detailed elements of those sections within other formal documents.	Production Services	Documentation	4/29/97
JCL Standards	CWS/CMS Project Naming Conventions and Standards for the Host Environment August 15, 1995	Host	Configuration Mgmt.	8/18/95
KERN COUNTY	This document describes a custom CWS/CMS LAN/WAN design solution for Kern County.	Tech Support	Logical Designs (Version 2)	3/27/97
KINGS COUNTY	Kings County has elected to participate in the CWS/CMS project as a Coexistent County. Kings County will be using various components of its existing infrastructure as described below to support the CWS/CMS implementation. A complete description of the roles and responsibilities for each party in a coexistent county can be found in the System Requirements Document (SRD). The following section describes a custom CWS/CMS design solution for Kings County.	Tech Support	Logical Designs (Version 2)	9/17/97
LAKE COUNTY	The following section describes a custom CWS/CMS LAN/WAN design solution for Lake County.	Tech Support	Logical Designs (Version 2)	1/15/97
Laptop Architecture	The purpose of this document is to clarify the misunderstanding about the number of CWS Workstations and Laptops relating to the number of LAN ports (faceplates) in the CWS offices statewide.	Tech Support	Architecture (Design and Development)	5/27/99
Laptop Installation Sites	Laptop Installation Sites and Laptop Image Retrofit Installation Checklist	Tech Support	Laptop Configuration	4/15/97
LASSEN COUNTY	The following section describes a custom CWS LAN design solution for Lassen County.	Tech Support	Logical Designs (Version 2)	12/26/96

Request For Proposal

Child Welfare Services/Case Management System Maintenance, Operation and Enhancement Project

RFP # HWDC-7012

CWS/CMS RFP Library

LOS ANGELES COUNTY	Attachments: Fig19_01.VSD through Fig19_20.VSD - Fig19_24.VSD through Fig19_27.VSD - Fig19_29.VSD - Fig19_31.VSD through Fig19_34.VSD The purpose of this document is to present the current understanding of the various networking strategies utilized in developing the Wide Area and Local Area Networks for the CWS/CMS project as implemented in Los Angeles County.	Tech Support	Logical Designs (Version 2)	9/10/97
MAC Documentation, Appendix E: Moves, Adds, & Changes Plan	Documentation the county should expect to receive from MAC vendors	Project Office	Change Control	3/28/97
MAC Guide for Technical Support	As the Counties make more use of their CWS workstations and begin to use the CWS Application, changes to the social worker's environment such as the introduction of these workstations and applications, have become an accepted way of life. Changes in staffing levels will require adjustments in the numbers of workstations. Changes to facilities and in sites where CWS users are located will be common. Relocation of CWS Offices are expected to happen. And even unforeseen problems such as fire, roof collapse, and earthquakes could occur which would require the Counties to request a Move, Add, or Change affecting CWS equipment and services.	Tech Support	MACs (MOVES ADDS CHANGES)	10/6/97
MAC Pre-Planning Form	One Page MAC Pre-Planning form.	Project Office	Change Control	3/28/97
MAC Technical Reviews, Appendix E Moves, Adds, & Changes Plan	To insure that MACs do not adversely affect the system capacity, performance, etc. of CWS/CMS and/or other State systems that are sharing hardware, such as, SACSS, ISAWS, etc.	Project Office	Change Control	3/28/97
MADERA COUNTY	The following section describes a custom CWS/CMS LAN/WAN design solution for Madera County.	Tech Support	Logical Designs (Version 2)	1/16/97
Maintenance Plan for the Child Welfare Services Case	The purpose of this Maintenance Plan is to detail the "maintenance-level" technical infrastructure	Additional Document Listing		10/13/00

Request For Proposal

Child Welfare Services/Case Management System Maintenance, Operation and Enhancement Project

RFP # HWDC-7012

CWS/CMS RFP Library

Management System	changes proposed for the CWS/CMS for fiscal years 2000/01 through 2004/05. The plan identifies the infrastructure components that will become obsolete in the plan period.			
Manual DPDs	A table for manual DPDs.	Development	Documentation	5/11/95
MARIN COUNTY	The purpose of this document is to present the current understanding of the various networking strategies utilized in developing the Wide Area and Local Area Networks for the CWS/CMS project as implemented in Marin County.	Tech Support	Logical Designs (Version 2)	5/23/97
MARIPOSA COUNTY	The purpose of this document is to present the current understanding of the various networking strategies utilized in developing the Wide Area and Local Area Networks for the CWS/CMS project.	Tech Support	Logical Designs (Version 2)	1/15/97
MENDOCINO COUNTY	This document presents the current understanding of the various networking strategies utilized in developing the Wide Area and Local Area Networks for the CWS/CMS project. This document is partitioned into 3 general topics as follows: A brief discussion of expectations for each party in a dedicated County, An analysis of the Health and Welfare Data Center (HWDC) Wide Area Network as it pertains to Mendocino County, A thorough description of the CWS/CMS Local Area Network installed at each County CWS/CMS site	Tech Support	Logical Designs (Version 2)	7/31/97

Request For Proposal

Child Welfare Services/Case Management System Maintenance, Operation and Enhancement Project

RFP # HWDC-7012

CWS/CMS RFP Library

MERCED COUNTY	The purpose of this document is to present the current understanding of the various networking strategies utilized in developing the Wide Area and Local Area Networks for the CWS/CMS project as implemented in Merced County. This document is partitioned into four general topics as follows: A brief discussion of expectations for each party in a coexistent county, An overview of coexistent county responsibilities including a discussion to identify the CWS/CMS project-provided features which the County has elected to exclude from implementation, An analysis of the Health and Welfare Data Center (HWDC) Wide Area Network and the County Metropolitan Area Network as it pertains to Merced County, A thorough description of the CWS/CMS Local Area Network installed at each County CWS/CMS site.	Tech Support	Logical Designs (Version 2)	7/30/97
Model 380 Laptop - Addendum For Vanstar Set Up Only	This procedure refers to the installation and setup of the IBM 28.8 data/4.4 Fax International Modem. If the Modem to be installed is the IBM V34 international Modem, the steps are identical. Just substitute V.34 for 28.8 when it occurs.	Tech Support	Laptop Configuration	8/1/97
MODOC COUNTY	The following section describes a custom CWS LAN design solution for Modoc County.	Tech Support	Logical Designs (Version 2)	12/27/96
MONO COUNTY	The following section describes a custom CWS LAN design solution for Mono County.	Tech Support	Logical Designs (Version 2)	11/25/96
MONTEREY COUNTY	The following section describes a custom CWS LAN design solution for Monterey County.	Tech Support	Logical Designs (Version 2)	3/28/97

Request For Proposal

Child Welfare Services/Case Management System Maintenance, Operation and Enhancement Project

RFP # HWDC-7012

CWS/CMS RFP Library

Moves, Adds, & Changes (MAC) Plan	The plan is intended to be used by the counties and the MAC Service Coordinator for the applicable CWS/CMS MAC activities for all MACs initiated after the plan release date. It is reasonable that MAC activities will be on going prior to the release date of the plan, however upon the completion of the MAC the county should provide the MAC Service Coordinator with the appropriate information.	Project Office	Change Control	3/28/97
Moves, Adds, Changes (MAC) Request Form	Moves, Adds, Changes (MAC) Request Form	Project Office	Change Control	3/28/97
NAPA COUNTY	Napa County has elected to participate in the CWS/CMS project as a Coexistent County. Napa County will be using various components of its existing infrastructure as described below to support the CWS/CMS implementation. A complete description of the roles and responsibilities for each party in a coexistent county can be found in the System Requirements Document (SRD). This document describes a custom CWS/CMS design solution for Napa County.	Tech Support	Logical Designs (Version 2)	7/30/97
NetFinity 3000 Install	Hardware Installation & Setup Guide for Vanstar Corporation	Tech Support	SERVER CONFIGURATIONS	3/18/99
Network Architecture - W2303	Discusses network architecture for CWS/CMS client server application focusing primarily on LAN components.	Additional Document Listings		3/26/97
NEVADA COUNTY	The following section describes a custom CWS LAN design solution for Nevada County.	Tech Support	Logical Designs (Version 2)	2/27/97
New Feature of DCS Version 2	Document gives step-by-step instructions on Delete Control	Project Office	Change Control	4/28/95
OEM Workstation CWS image Build Process	The purpose of this document is to provide generic installation and setup procedures for OEM workstations in the field.	Tech Support	WORKSTATION CONFIGURATIONS	10/6/97

Request For Proposal

Child Welfare Services/Case Management System Maintenance, Operation and Enhancement Project

RFP # HWDC-7012

CWS/CMS RFP Library

OEM Workstation CWS image Build Process - Setup and Configuration Guide	The purpose of this document is to provide generic installation and setup procedures for OEM (Other Equipment Manufacturers) workstations in the field. This document is written to the level of a technical engineer who has installed and configured workstation software as well as hardware components. Accompanying this document is the Workstation Recovery Utility which consists of one diskette and is used to restore a workstation to a baseline image. This utility has Token-Ring and Ethernet versions. Be sure you have the correct version for your network.	Tech Support	WORKSTATION CONFIGURATIONS	10/6/97
Office Automation (OA) Rollout Purchasing Procedure	Office automation test results completed in accordance with the test plan	Project Office	Procurement	1/30/95
Office Automation Test Plan	This plan provides detail definition, assumptions, test scope	Test	Sys. Test	7/19/95
On-Line Help	An example of the CWS/CMS help files for application software. Version 3.30.	Additional Document Listings		8/30/98
Orange County	Orange County has elected to participate in the CWS/CMS project as a Coexistent County. Orange County will be using various components of its existing infrastructure as described below to support the CWS/CMS implementation. A complete description of the roles and responsibilities for each party in a coexistent county can be found in the System Requirements Document (SRD). The following section describes a custom CWS/CMS design solution for Orange County. The twelve (12) initial installation sites for Orange County are identified.	Tech Support	Logical Designs (Version 2)	11/6/97
PCBUILD Diskette and Documentation	Attached is the documentation. After making a copy of the diskette the command SYS A: needs to run on the new diskette to make it bootable.	Architecture	App Arch	10/23/96

Request For Proposal

Child Welfare Services/Case Management System Maintenance, Operation and Enhancement Project

RFP # HWDC-7012

CWS/CMS RFP Library

Placer User Manual	The Placer County CWS/CMS User Manual provides step by step instructions for using CWS/CMS specifically for the work processes performed in Placer County. In addition, there is information about the use of Placer County Templates. Sample forms, helpful hints and tips are included throughout the manual, as appropriate.	Additional Document Listings		7/1/98
PM Report Allocation Field Users Guide (SOC 291)	The purpose of this user's guide is to explain procedures that must be followed in order to ensure that counties will get the maximum number of counts possible for allocation funding.	Additional Document Listing		1/26/99
Preliminary Performance Testing	Preliminary Performance testing, High level description Aug 1993	Architecture	Performance	10/7/93
Preliminary Performance Testing Task Descript.	Preliminary Performance testing task descriptions	Architecture	Performance	11/2/93
Project Plan Descriptors	Document contains Project Plan Descriptions (PPD's) for the Project Office, Architecture, Development, Documentation, Test, Training, Office Automation, Implementation and Production Services.	Project Office	Project Tracking	9/8/95
Promotion Flow by Platform	Description of Promotion flow by platform	Development	Documentation	4/14/95
R2 Reference Guide Documentation	Documentation - R2 Reference Guides	User Documentation	Documentation	1/10/97
R3 - Integration Test Plan	The purpose of the Release 3 Integration Test Plan is to describe the objectives, scope, and strategy of the CWS/CMS Integration Test effort for Release 3. This document is intended to give project personnel an overview of the relationship between the Integration test effort and other components of the project.	Test	Int. Test	8/7/97

Request For Proposal

Child Welfare Services/Case Management System Maintenance, Operation and Enhancement Project

RFP # HWDC-7012

CWS/CMS RFP Library

R3 User Documentation - Adoption Agency Notebook	Use this notebook, located in the Related Organizations section, to enter and view information about an out-of-state public agency or an in-state private agency that conducts and approves home studies on adoptive parents; prepares cases for the termination of parental rights of dependent minors; accepts voluntary relinquishments; and places children for adoption.	User Documentation	Documentation	8/27/97
R3 User Documentation - Adoptive Placement Notebook	Use this notebook, located in the Placement Management section of the Case folder, to view and enter information about a child client and adoptive parents whom CWS is assisting with a permanent placement in the adoptive home.	User Documentation	Documentation	8/27/97
RDA Date Control Guide	The following is a list of the RDA Date controls and properties. The items with the asterisk (*) are properties or events that have been added or changed from standard Visual Basic.	Workstation	Documentation	4/24/95
RDA Edit Control Guide	The following is a list of the RDA Edit controls and properties. The items with the asterisk (*) are properties or events that have been added or changed from standard Visual Basic.	Workstation	Documentation	4/24/95
Referential Integrity processing	RI processing is the means that the application uses to enforce inter-entity relationship integrity. The rules can be summarized by those dealing with SQL Insert and Update processing and those dealing SQL Delete (both cascade and null rules). For Insert and Update processing, it is used to ensure that parent-child relationships that are intended to exist because of foreign key presence in the child being acted on, do in fact exist in another rows identifier or primary key.	Development	Business Rules	6/21/94
Regression Test Scenarios	Client Services and Resource scenarios used in regression testing of the application.	Additional Document Listings		various (1998-99)

Request For Proposal

Child Welfare Services/Case Management System Maintenance, Operation and Enhancement Project

RFP # HWDC-7012

CWS/CMS RFP Library

Remote Network Printer Definitions	The following steps will guide you through the creation of printer associations, queue(s), and server defined alias' to allow logged-on users access to LAN attached printer(s). A maximum of 15 printers are to be managed by each print server.	Tech Support	USER DOCUMENTATION (HOW TO.....)	9/12/97
Resource Model Control Bar Specifications	Functionality setting with appropriate dialog setting.	Development	Documentation	5/31/95
Server Configuration Truth Table	Server Configuration Truth Table	Tech Support	SERVER CONFIGURATIONS	12/10/97
Server/Workstation Software Specifications	Document contains information about the LAN Server and Workstation specifications.	Architecture	App Arch	4/26/96
Special Studies Report Release 4.1 Testing	This Special Studies Report is in response to the CWS/CMS Project's request for an independent verification and validation of CWS/CMS Maintenance Release 4.1 testing.	Additional Document Listing		3/6/00
SRD - Version 4 (System Requirements Document)	This is the systems requirements documentation submitted to the State on 07/17/96.	Project Office	Systems Mgmt	7/16/96
SRD Change Matrix	Excel 5 matrix that tracks approved SRD Changes	Project Office	Project Tracking	7/23/96
State of California CWS/CMS Host Application Enabling Guide Version 1.0	This document describes the transaction and data structures used between the Workstation client and the Host server, and the methods for constructing transactions and generating Host application code. This generated code includes DB/2 table and view Declgens, Data Access Programs (DAPs), test DAPs, portions of the DPD Master, DPD control table, RI Table, and the Router table. Custom Host application code is described in the Host Internal Design Guide.	Host	Documentation	12/10/96
State Plan for Title IV-E of the Social Security Act	California's plan to provide foster care and adoption assistance under Title IV-E of the Social Security Act and the State's certification of the U.S. Health and Human Services Agency that will comply with all Title IV-E requirements or regulations.	Additional Document Listings		

Request For Proposal

Child Welfare Services/Case Management System Maintenance, Operation and Enhancement Project

RFP # HWDC-7012

CWS/CMS RFP Library

System Configuration Architecture - W2306 and Appendix A	Defines high level configuration design of the CWS/CMS components.	Additional Document Listings		3/24/97
System Test Plan	System Test is conducted as a CDSS-HWDC/ISSC joint effort that occurs after Integration Test and prior to Pilot.	Test	Sys. Test	11/2/95
System Test Scenarios	All scenarios are in the directory listed. The Index is the above file.	Test	Sys. Test	1/8/96
TCPBEUI NetBIOS Name Resolution Requirements for Coexistent Counties	CWS/CMS Project configuring the CWS/CMS application to support TCPBEUI.	Tech Support	SERVER CONFIGURATIONS	9/15/99
Technical Enhancements to the CWS/CMS Application and Infrastructure	This document is prepared in response to a request by the State of California for an analysis of the implementation of the Child Welfare Services Case Management System (CWS/CMS).	Tech Support	Tech Refresh	6/18/98
Technical Services - County of Los Angeles Hot Line Redundancy Plan	The purpose of this document is to review the existing architecture of the CWS/CMS implementation for the County, site 19.04, and identify areas where redundant strategies should be considered.	Tech Support	ARCHITECTURE (DESIGN & DEVELOPMENT)	10/28/97
Test Scenarios	Client Services and Resource scenarios used in testing the application. The directory of these scenarios are in the document "System Test Scenarios."	Additional Document Listings		1996
Title IV-E Foster Care Eligibility Determination Process	Description of the County process and procedures used to determine Title IV-E eligibility for minors in foster care.	Additional Document Listings		2/16/99
TOSman - Workstation Cache Design Specifications	Document describes the design specifications of a memory based workstation cache.	Workstation	Documentation	8/3/93
Transaction Testing	This table is used to describe test data used for testing various transactions used in the State of California child welfare application.	Host	Host Services	12/9/96

Request For Proposal

Child Welfare Services/Case Management System Maintenance, Operation and Enhancement Project

RFP # HWDC-7012

CWS/CMS RFP Library

Unique Key Value Identifier - 10dIgiTbAD	The system currently exposes a 10-digit mixed case (base 62) identifier to users in several places. This identifier is a unique key value used to distinguish records in the database and is designed so that (a) keys can be generated by workstations without querying the host; (b) no two keys will ever be the same; and (c) that the keys are relatively distributed within the key-space such that DB2 will distribute the data semi-uniformly on disk. This last property is at best an approximation because of the first two requirements.	Development	Documentation	4/24/95
User ID Administration	One of the goals of User ID management for the CWS/CMS project is to provide a process which can maintain the uniqueness of User Ids throughout the state.	Development	User Documentation	9/15/97
User Interface Model CWS/CMS Project	Previous publications of this document were entitled CWS/CMS Externals Model. In April and May, 1995 the CWS/CMS Application design was reviewed for interface usability. This review resulted in many recommended changes that affected the definition of the CWS/CMS User Interface. This revision of the document reflects all accepted changes. Because the modifications were significant, the title of this document has been changed to CWS/CMS User Interface Model to avoid confusion.	Design	External Design	12/7/96
WA9804-C3 CWS/CMS System Architecture Overview Deliverable	Provides a high level overview of the CWS/CMS system architecture including a description of the application and system services incorporated into the enterprise architecture, identification of the service and infrastructure architectures, descriptions of system services and applications software, and descriptions of network components and associated services.	Tech Support	Tech Refresh	11/1/99

Request For Proposal

Child Welfare Services/Case Management System Maintenance, Operation and Enhancement Project

RFP # HWDC-7012

CWS/CMS RFP Library

WAN/LAN Protocol Support	This document identifies the component architectures and the associated addressing requirements to support these applications. Dedicated counties will require all component architectures.	Tech Support	Tech Refresh	6/9/99
Work Flow Model Opens Worksheet - Open Counts	This sheet contains the documentation from the Big Open assumptions discussions.	Architecture	App Arch	2/9/96
Workflow Model Guide	Instructions on the format, content and maintenance of the CWS/CMS workflow model spreadsheet.	Architecture	App Arch	3/11/96
Workstation Architecture	The Workstation overview is designed to inform the reader of the required hardware and software specification for the CWS/CMS Workstations	Tech Support	ARCHITECTURE (DESIGN & DEVELOPMENT)	6/21/99
Workstation Coding Standards	These standards have been created to provide a guideline for VB developers in programming the CWSCMS system. First it defines the creation of the notebook templates, the properties and the required code. All notebooks have the same template code and vary only in the controls and business rules surrounding the controls. The business rule code standards for placement and execution are described in a later section.	Workstation	Documentation	4/27/95
Workstation Configuration Process	Workstation Configuration Process Procedures	Tech Support	WORKSTATION CONFIGURATIONS	9/16/97
Workstation Recovery Guide	This document provides instruction for rebuilding an IBM PC 330, 730 or 300GL and IBM ThinkPad 760L or 380 when a problem with Windows 95 can not be corrected.	Tech Support	WORKSTATION CONFIGURATIONS	5/12/99
XTools Installation Program-Updated	XTools Installation Program-Updated	Additional Document Listings		1998